

# Marquan Jackson, MSW

Vice President, Resident Services



## Current Responsibilities

Marquan Jackson is the Vice President of Resident Services at APAH. He assumed this position in January 2023, after joining the organization in 2021 as Director of Resident Services.

Marquan oversees resident services for more than 4,600 families and individuals across APAH's real estate portfolio, which consists of 20 rental communities located throughout the D.C. Metro region. Services focus on key pillars including health and wellness, children and youth, housing and financial stability, and seniors. APAH's resident services program received the prestigious Certified Organization for Resident Engagement & Services (CORES) certification in 2022, under Marquan's leadership.

Since 2021, Marquan has attracted top talent to increase the size of the resident services team from 4 to 14, to meet resident needs within a growing real estate portfolio. During the COVID-19 pandemic, APAH prioritized housing stability, and its resident services connected more than 700 households with more than \$8.6M in rent relief assistance.

## Prior Experience

Marquan Jackson joined The Family Empowerment program at its inception in 2012. He successfully led initiatives and partnerships that helped residents achieve economic self-sufficiency, improved educational outcomes for children and promoted asset development through Individual Development Account and micro-loan programs.

Before joining FEP, Marquan gained clinical and macro practice experience in juvenile justice, community mental health, schools and foster care. Marquan served as an executive board member for the United Way of Washtenaw County and board member of IHN Alpha House (Family Shelter).

Marquan has been an adjunct professor at The University of Michigan School of Social Work, teaching both Social Work Research/ Evaluation and Social Welfare/Policy courses.



## Education

*MSW, University of Michigan School of Social Work  
Bachelors, University of Michigan Ann Arbor*

## Affiliations

*Board member, Arlington Neighborhood Village*

*George Mason University's Presidents Innovation Advisory Council*

*NAACP*

*National Association of Black Social Workers*

*National Association of Housing and Redevelopment Officials (NAHRO)*

